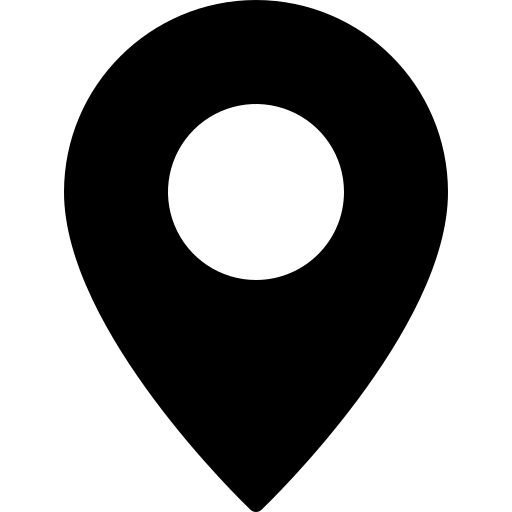
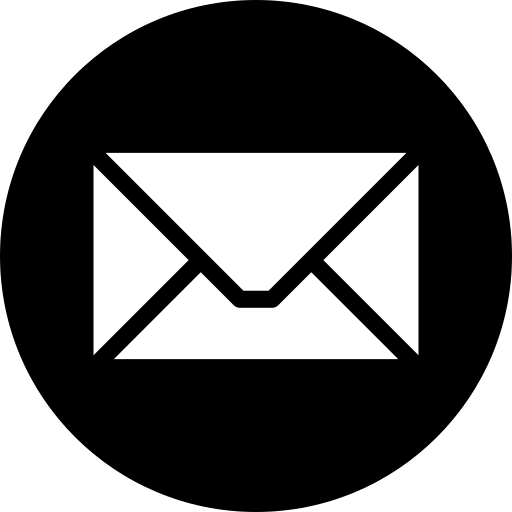
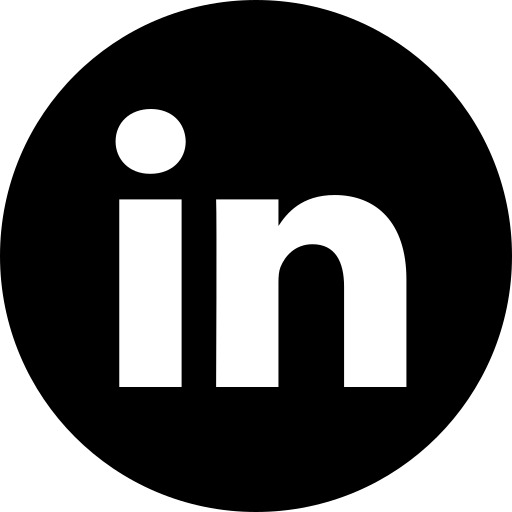
NEHARIKA CHOUREY

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# Summary

Dedicated and results-driven IT Analyst with over 4 years of experience, actively seeking Business Analyst opportunities. Proven expertise in analyzing and optimizing IT systems to meet business objectives, leading to a 20% increase in operational efﬁciency. Proﬁcient in transforming complicated technical demands into tangible insights and strategic counsel.Possessing robust problem-solving abilities, demonstrated by a history of effective collaboration with cross-functional teams to enact process enhancements, culminating in a 10% decrease in project delivery durations. Committed to leveraging analytical skills and IT knowledge to excel in a Business Analyst role and drive organizational success.

# Skills

SQL Power BI Data Warehousing Python ETL Testing Tableau Agile Testing/ Functional Testing/ Regression Testing CI/CD Tools/ Bitbucket/ GIT/ Basic of Selenium Gap Analysis Risk Management Agile Project Management Data Analysis Requirement Gathering Process Management Stakeholder Analysis Decision Making Problem Solving

# Experience

Tata Consultancy Services Nordea Bank - Stockhom

## Analyst 01/2023 - Present

* Collaborated with stakeholder groups across the organization to ensure business and technology alignment. Proposed solutions meeting deﬁned speciﬁcations and needs.
* Successfully gathered and analyzed business requirements resulting in a 15% reduction in development time and a 10% increase in client satisfaction.
* Managed stakeholder relationships facilitating productive discussions and achieving consensus on project scope, resulting in a 20% decrease in change requests during the implementation phase.
* Create and maintain reporting tools and applications to support all strategic and tactical needs of the company. Dashboard development and generation for daily, weekly, monthly and all reporting needs.
* Facilitated agile methodology adoption across cross-functional teams, increasing sprint efﬁciency by 40% and reducing project delivery times by 25%, leading to a 15% boost in overall productivity.

Tata Consultancy Services Nordea Bank - India

## Quality Assurance Engineer 08/2019 - 12/2022

* Designed and developed high-level test scenarios and detailed test cases based on the technical design speciﬁcations provided by the business, ensuring comprehensive coverage and reducing critical bugs by 25%.
* Developed ETL automation scripts and complex SQL queries to extract, transform, and load ﬁnancial data; ensured data integrity and eliminated duplicates, resulting in 40% reduction in data validation time.
* Crafted and implemented a detailed test plan outlining scope and objectives, led team coordination and test design, achieving a 50% improvement in test coverage and a 30% decrease in testing time.
* Analyzed and optimized test data through rigorous proﬁling in alignment with business requirements, resulting in a 35% reduction in data quality issues and a 25% decrease in overall risk in the test environment. We
* Conducted comprehensive UI and ETL testing, logging, tracking, and managing identiﬁed issues using JIRA, ALM, and qTest; optimized processes and reduced issue resolution time by 25%, enhancing overall project efﬁciency.

# Education

Oriental Institute Of Science and Technology

B-Tech in Information Technology 2015 - 2019

# CERTIFICATIONS

## Microsoft Power BI - A Complete Introduction [2022 Edition] Azure Fundamental (AZ-900)

ISTQB Certiﬁcation - Foundation Level